



2008 Utility Consumer Survey

Greg Aliff, US Energy & Resources Leader, Deloitte LLP

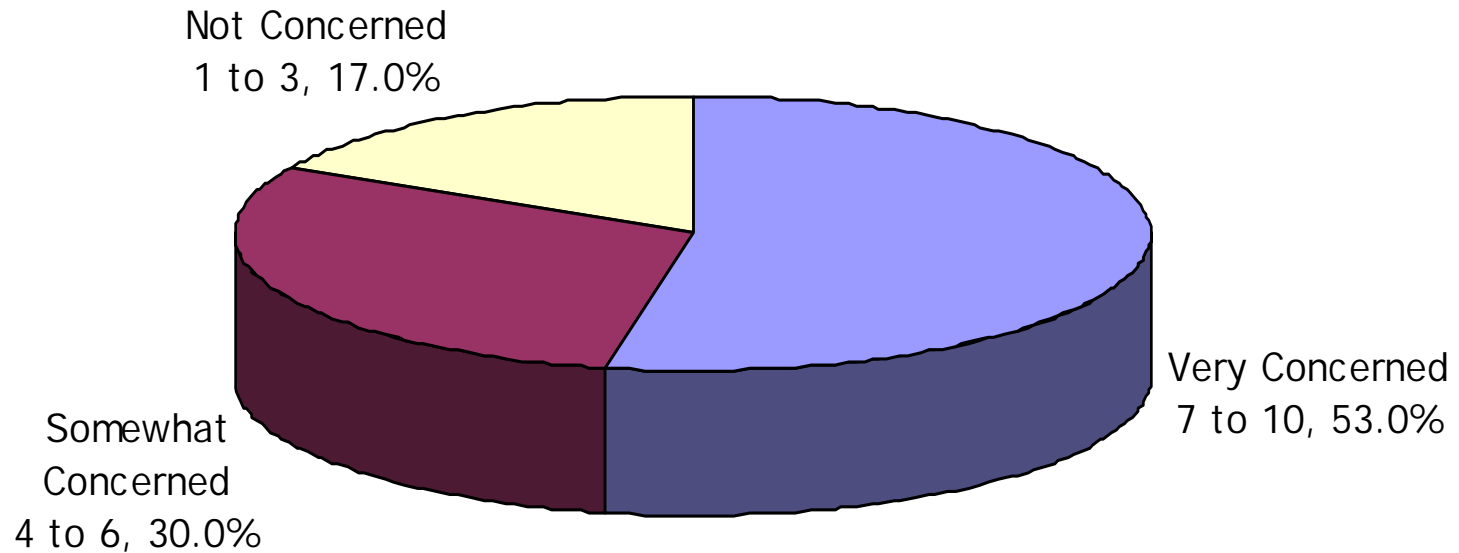
Branko Terzic, Regulatory Policy Leader, Deloitte Services LP

May 19, 2008

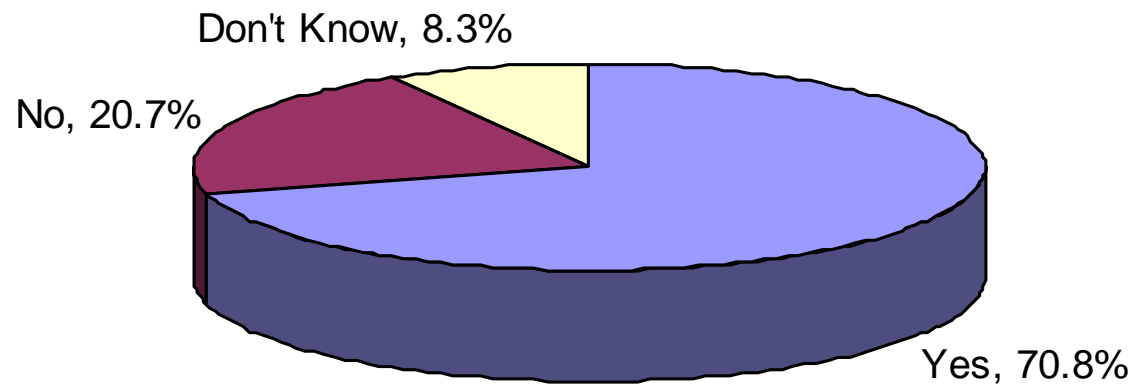
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- The 2008 survey methodology is based on national weekly telephone omnibus, single stage random digit dialing, minimum of 1,000 interviews at 95% confidence level, with +/- 3.1%
 - Question 1, "Does your household pay an electricity bill?", is a qualifying question. Those who responded "no" were not asked to proceed with the survey.
 - Note: Where responses do not total 100%, the remaining percentage reflects consumers who chose not to respond.

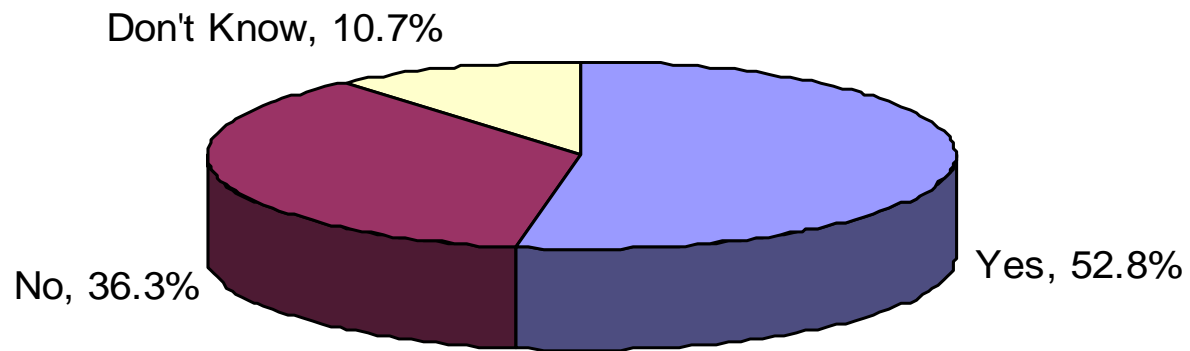
Q2: On a scale of 1-10, with 10 being very concerned and 1 being not concerned, how concerned are you about the current prices of electricity?



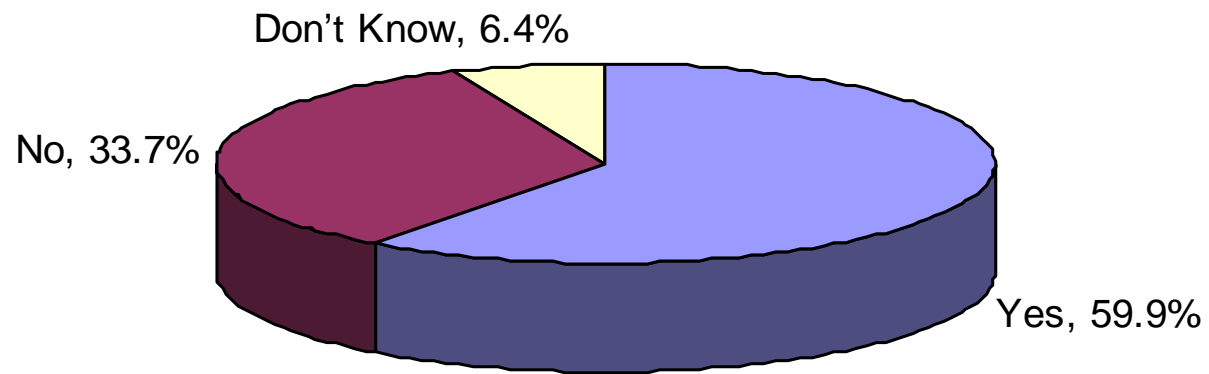
Q3: Would you support allowing your local utility to earn a profit on investment in equipment which would make your use of electricity more efficient?



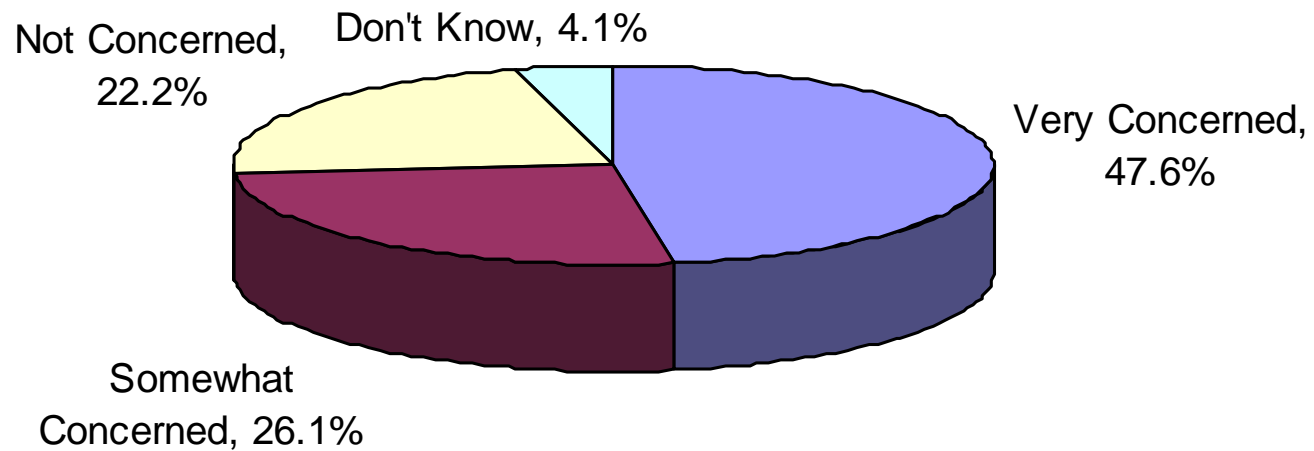
Q4: Would you support the construction of new nuclear power plants to meet future electric power needs?



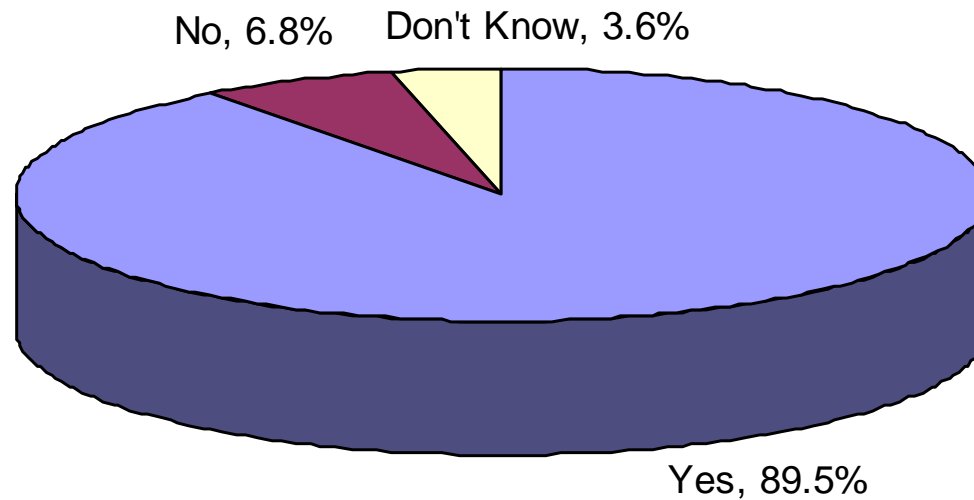
Q5: Would your answer be the same if a new nuclear plant was to be built within 20 miles of your community?



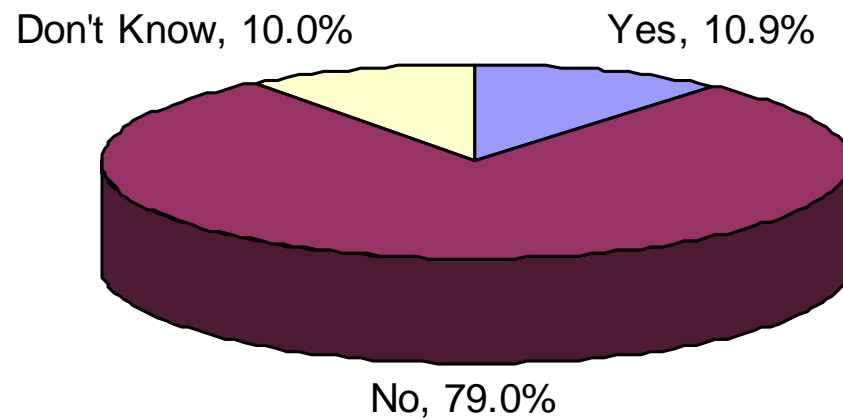
Q6: How concerned are you personally about global warming as a consequence of greenhouse gas emissions?



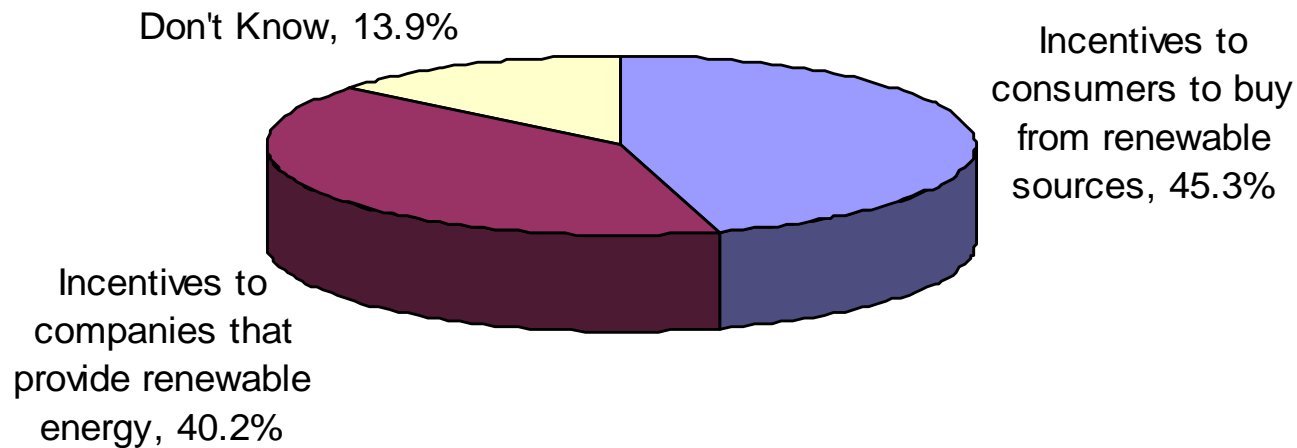
Q7: Do you believe that increased consumer usage of alternative or renewable energy sources, such as wind and solar, will help the environment?



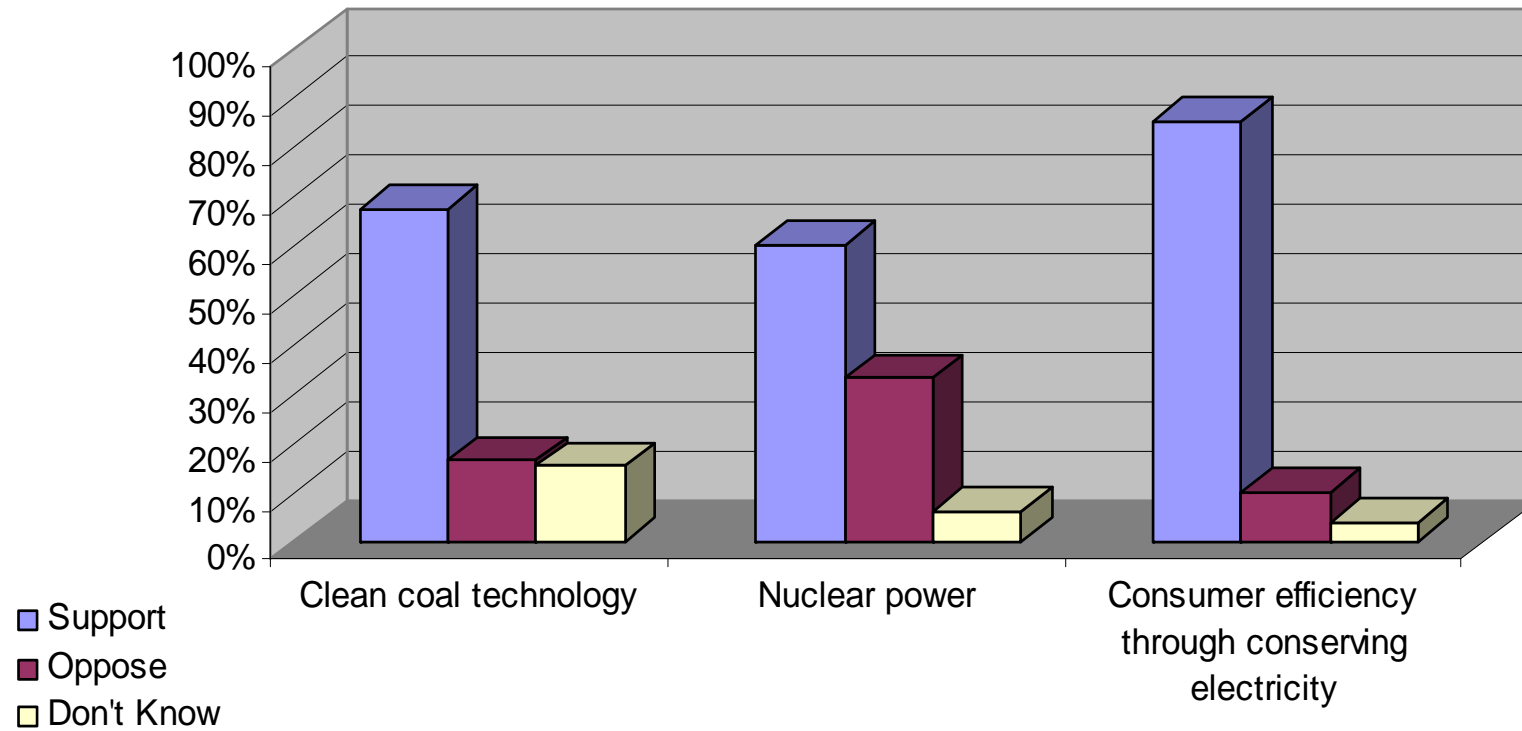
Q8: Are you currently purchasing any of your electricity from alternative or renewable energy suppliers?



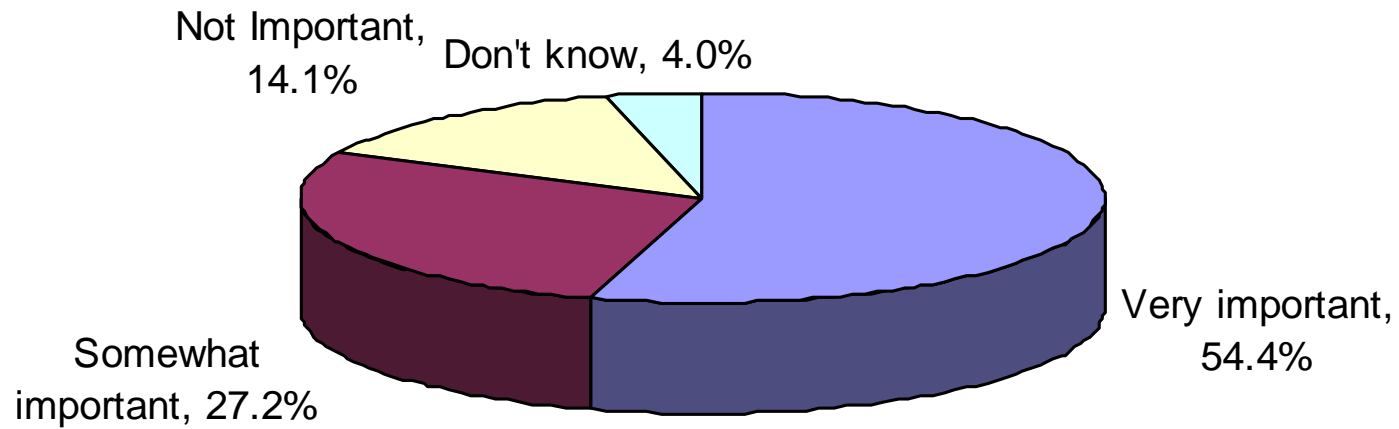
Q9: Which of the following incentives do you believe are, or would be, the most effective in encouraging the development of alternative or renewable energy sources in your state?



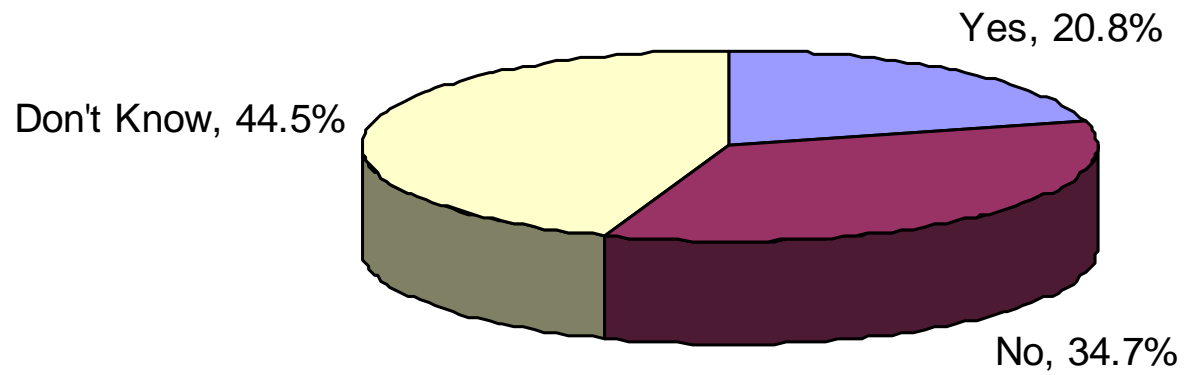
Q10: In order to reduce greenhouse gases associated with power generation in your state, would you support the following:



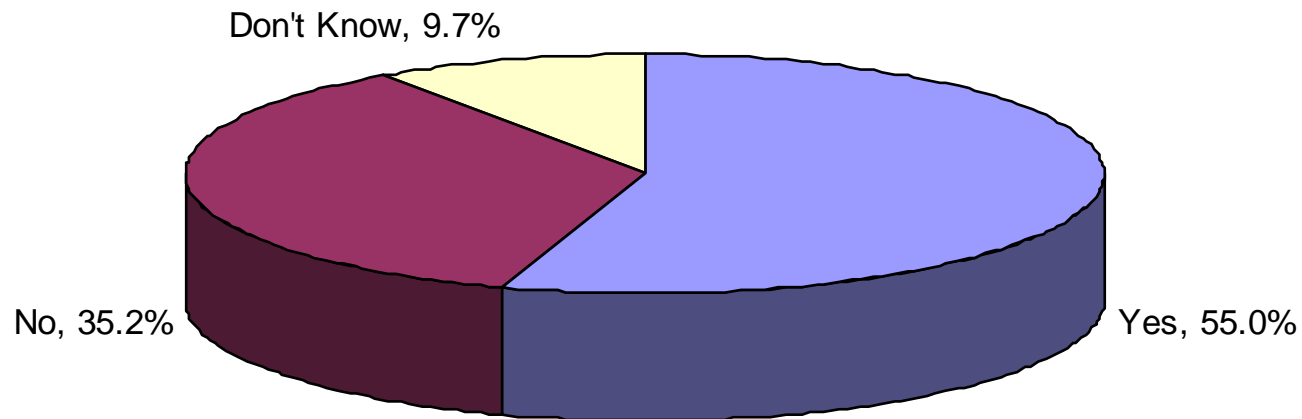
Q11: How important is it that your state regulators pass laws to reduce greenhouse gas emissions?



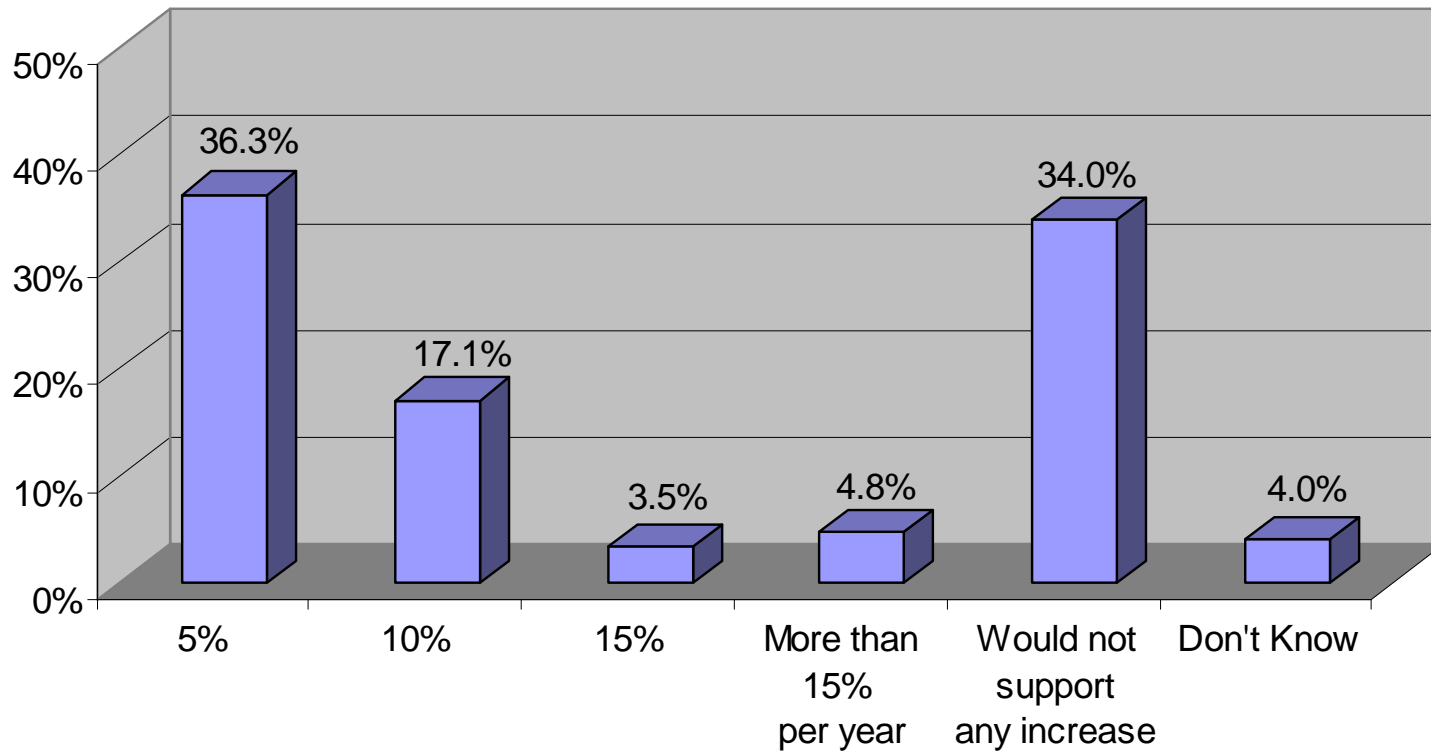
Q12: Has your state passed any laws or regulations to reduce greenhouse gas emissions?



Q13: Would you support the purchase of power from a zero emissions "clean coal" power plant, even if it meant a five percent increase in the price of electricity?



Q14: How much of an annual increase in electricity rates would you accept to stop greenhouse gas emissions from electric generation sources in your state?





2008 State Utility Commissioner Survey

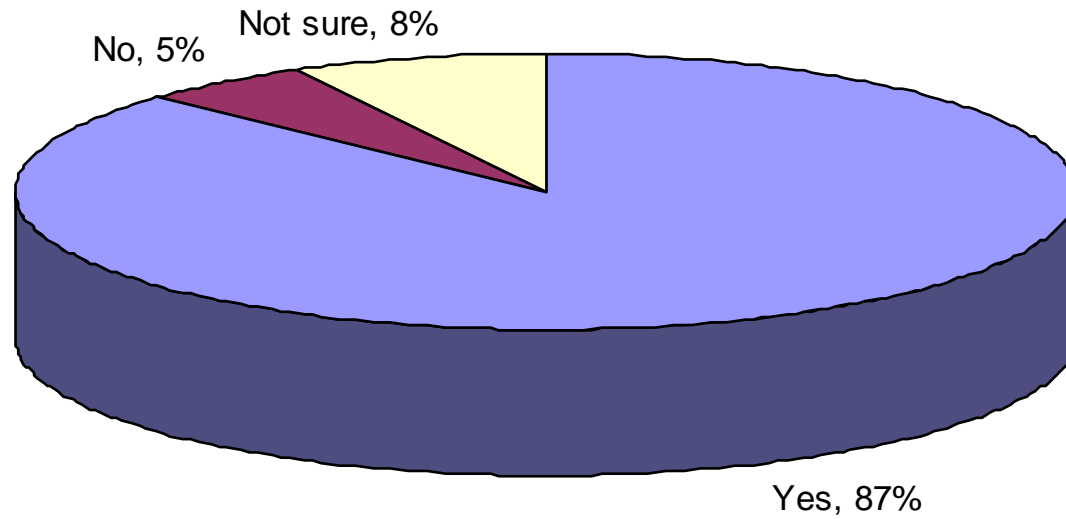
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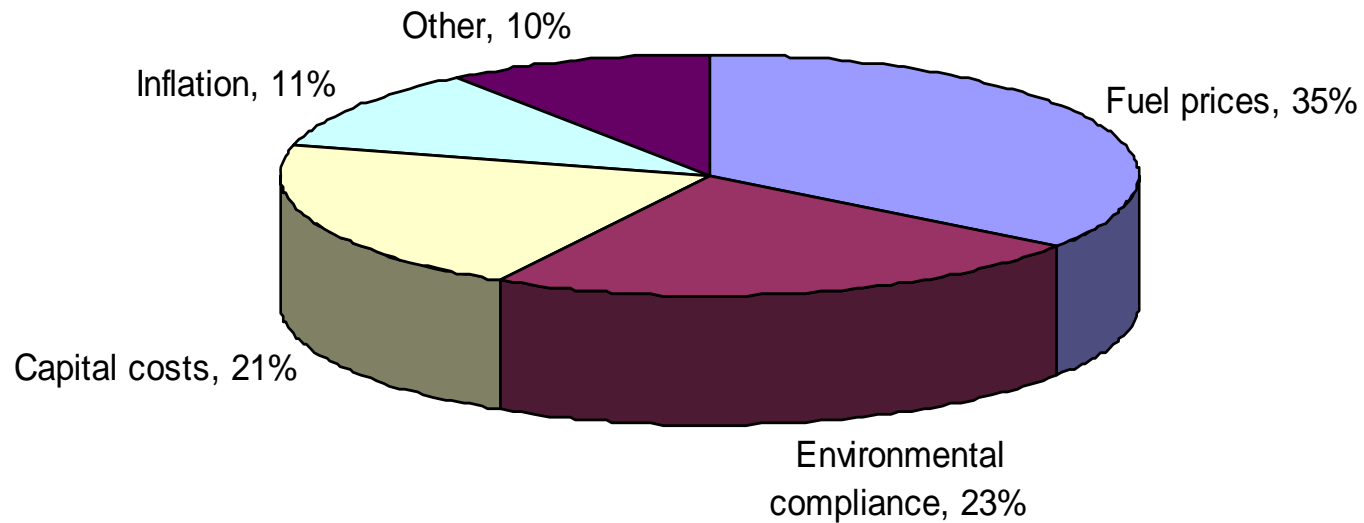
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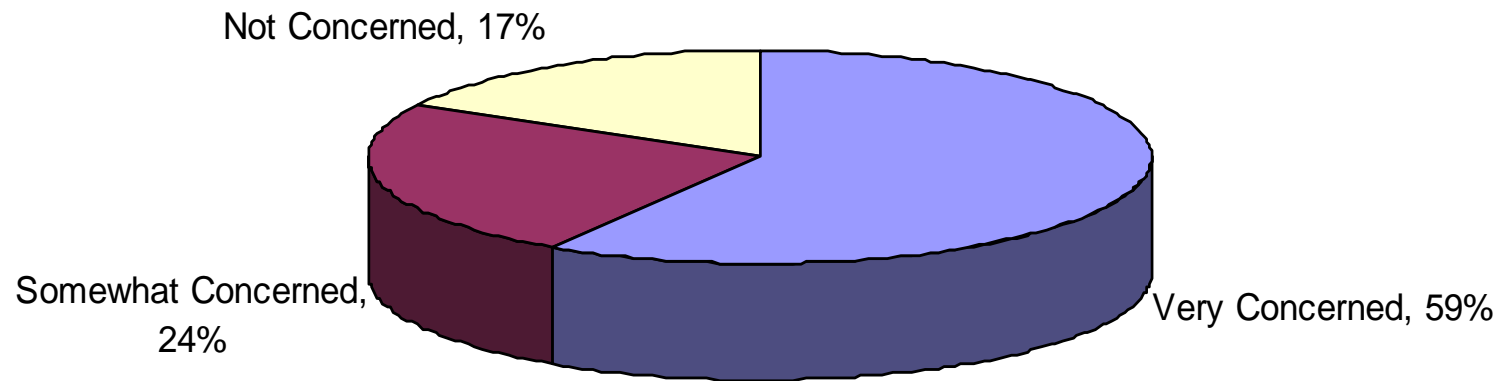
Q1: In your state, do you anticipate that the cost of producing electricity is likely to increase next year?



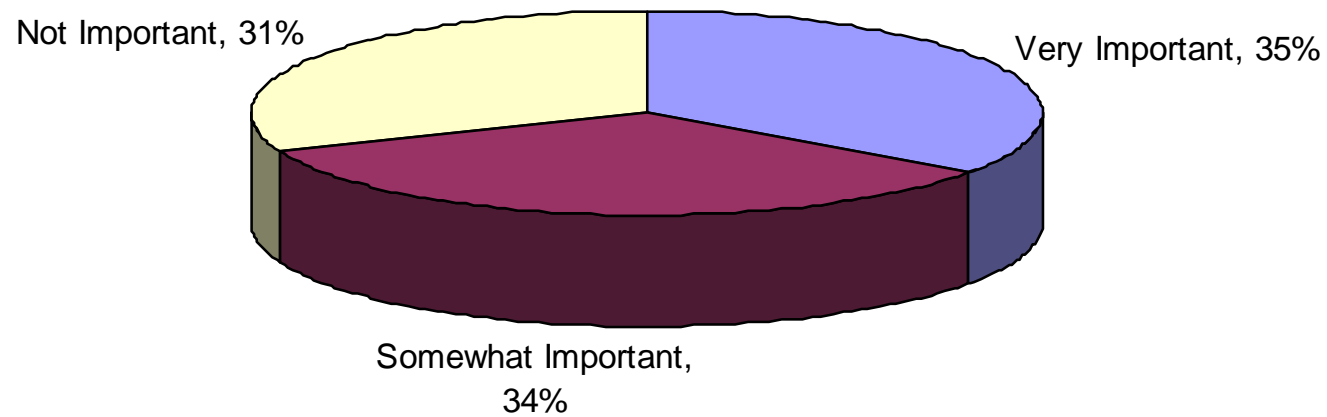
Q2: In your state, which of the following factors do you presently believe will contribute most to increasing electricity costs?



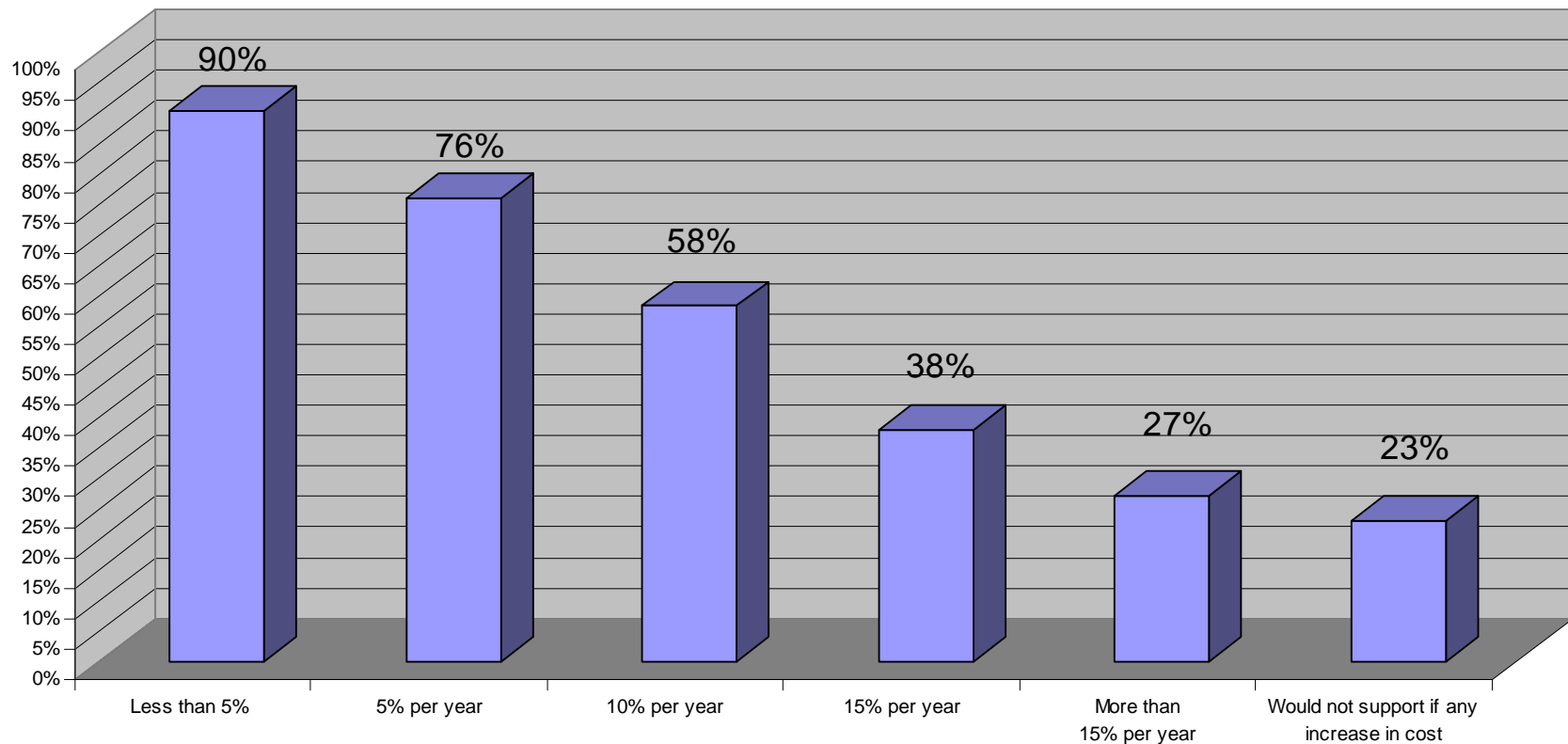
Q3: How concerned are you personally about global warming as a consequence of greenhouse gas emissions?



Q4: How important is the reduction of greenhouse gas emissions as a regulated mandate in your state?

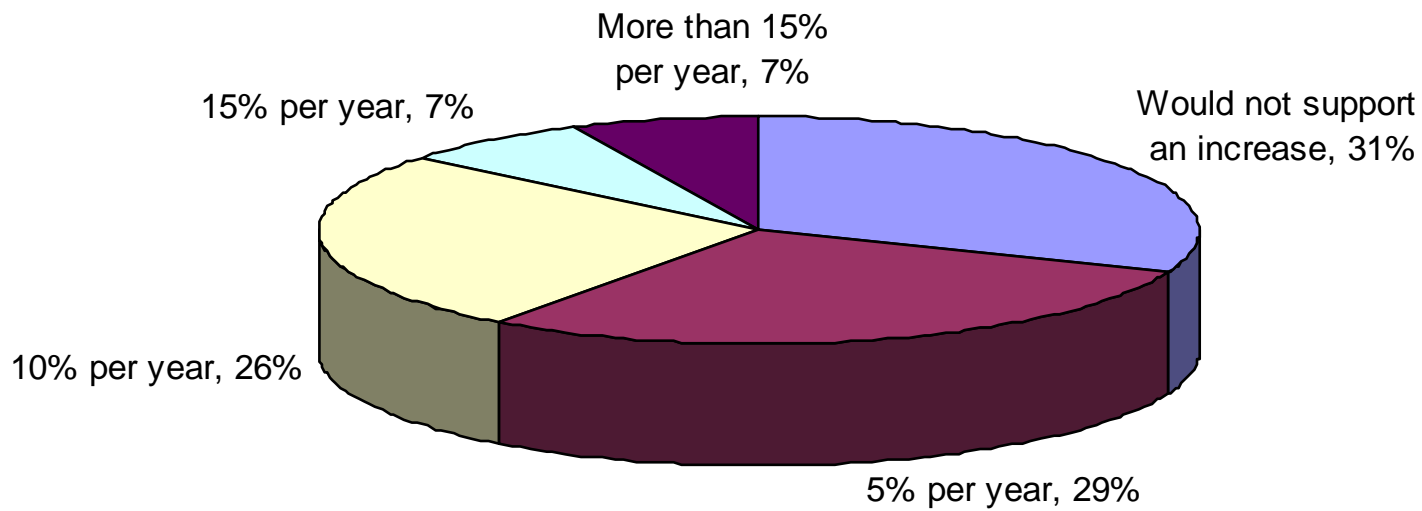


Q5: Do you believe electric utilities in your state should consider generation or purchase of electricity from a source that ensures carbon dioxide capture and sequestration, if it meant an annual increase in the cost of electricity to:

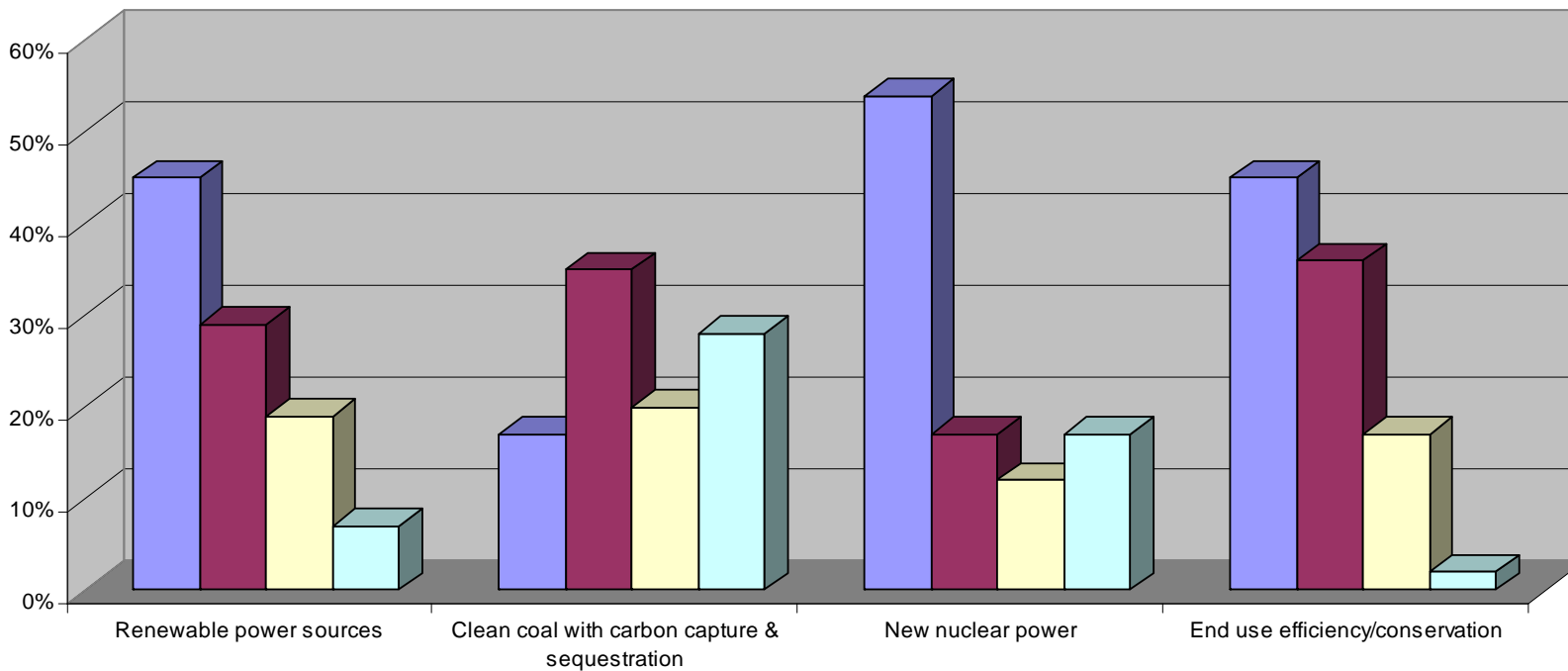


* Percentages are based on total survey respondents. Respondents were allowed to choose more than one answer

Q6: How much of an annual increase in electricity rates do you think the retail consumers in your state would support to mitigate greenhouse gas emissions from electric generation sources?

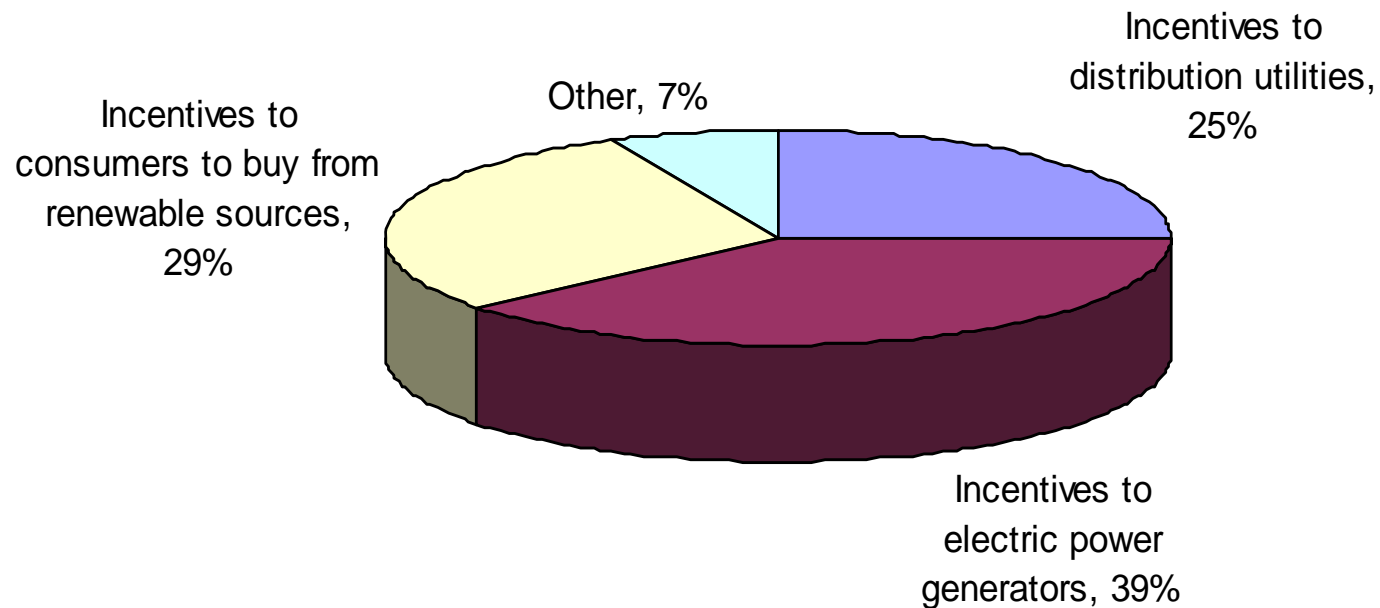


Q7: Please rate the following as to the importance of their ability to effectively address the reduction of greenhouse gases associated with power generation in your state.

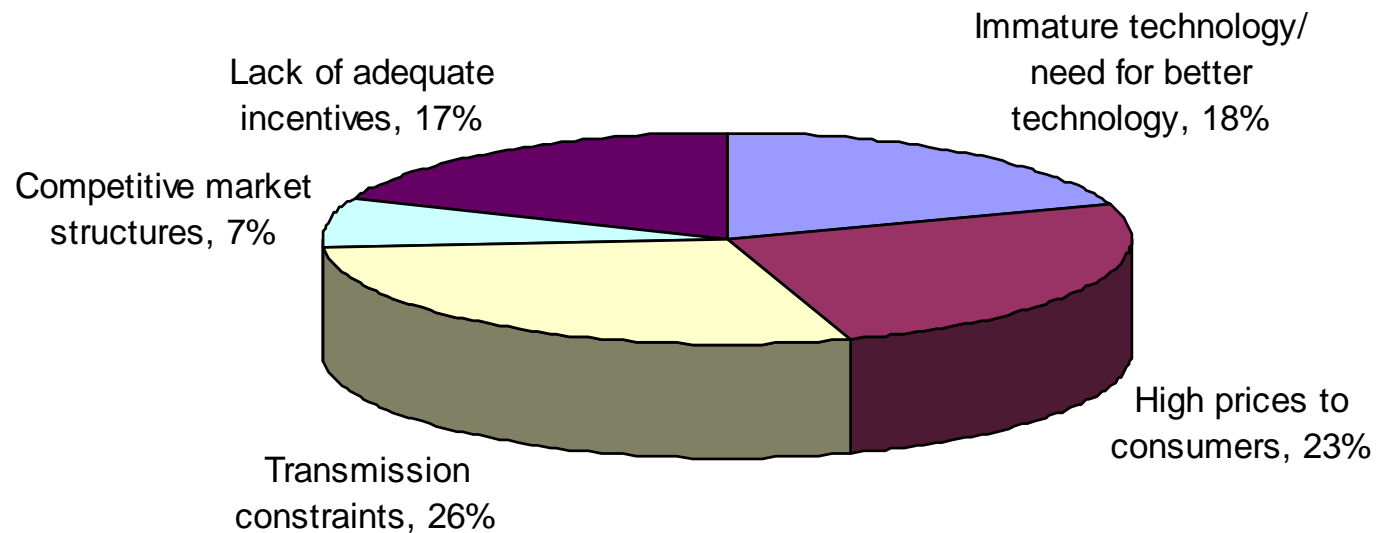


■ Extremely effective ■ Moderately effective
■ Somewhat effective ■ Not effective at all

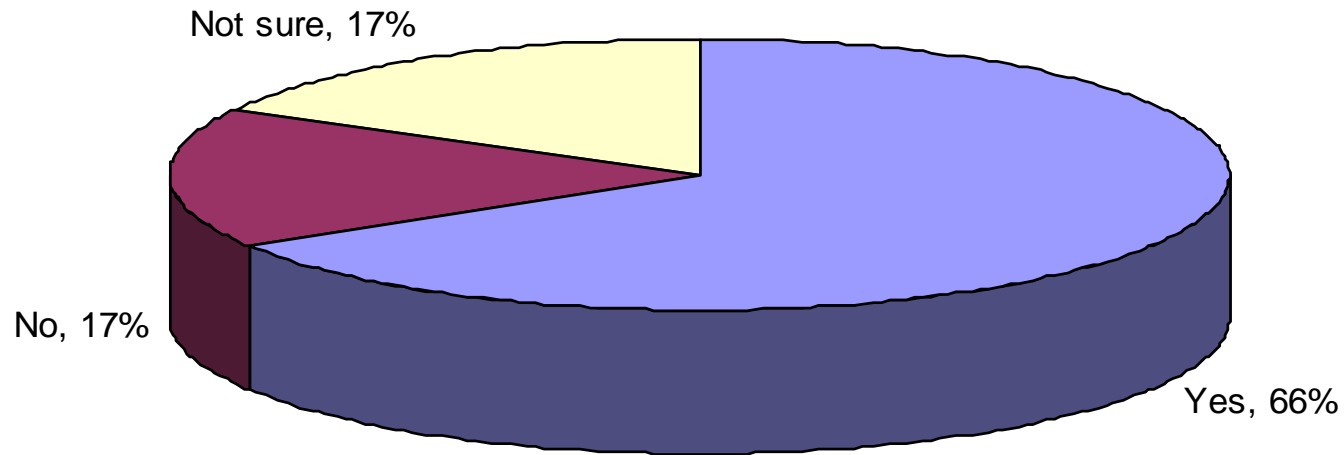
Q8: Which of the following incentives do you believe are, or would be, the most effective in encouraging the development of renewable energy sources in your state? (mark all that apply)



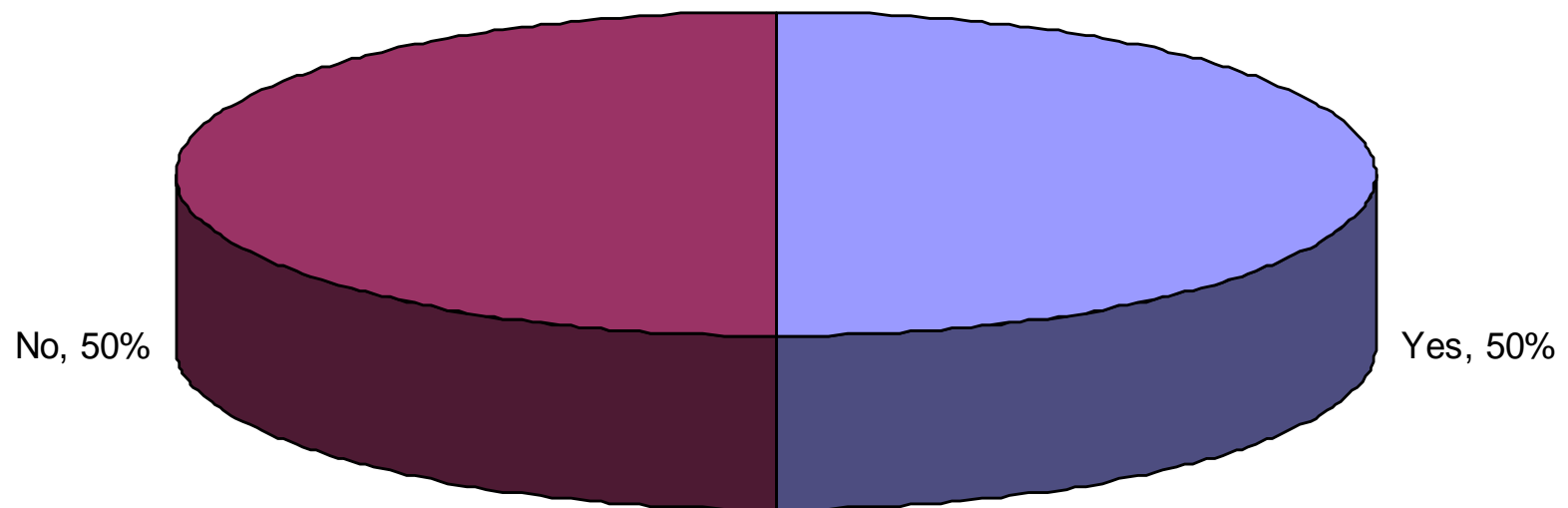
Q9: What do you believe are the most significant barriers to increasing renewable energy sources in your state?



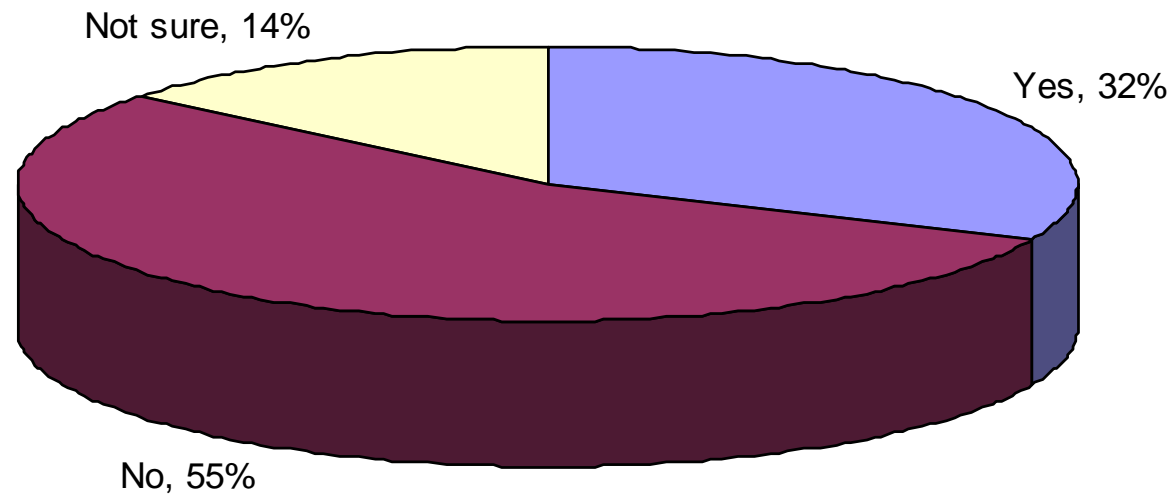
Q10: Do you believe that a utility's investment in end use efficiency should receive similar regulatory treatment as utility investment in new electricity generation?



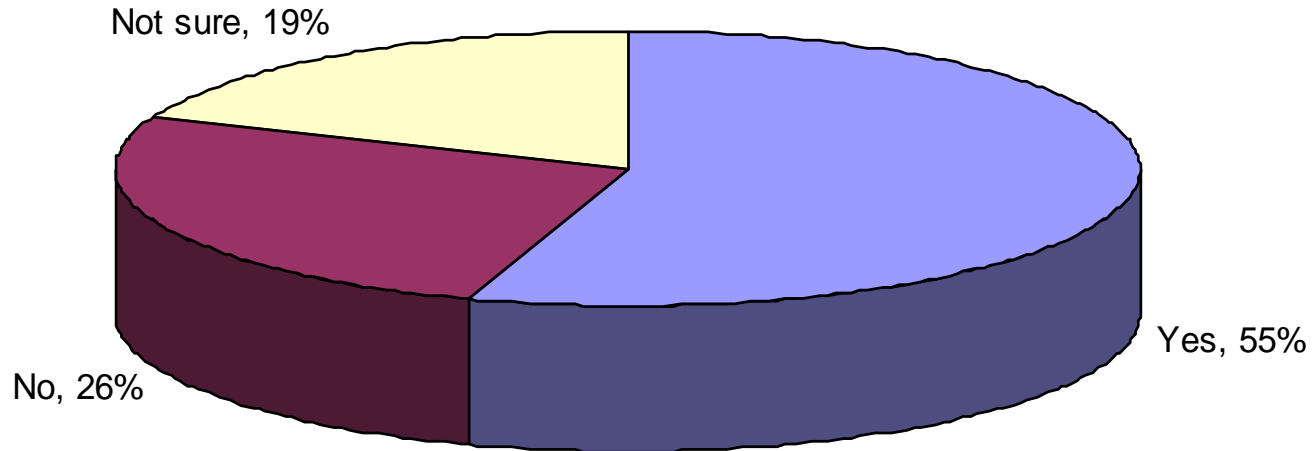
Q11: Has your state established Renewable Portfolio Standards (RPS) for electric utilities?



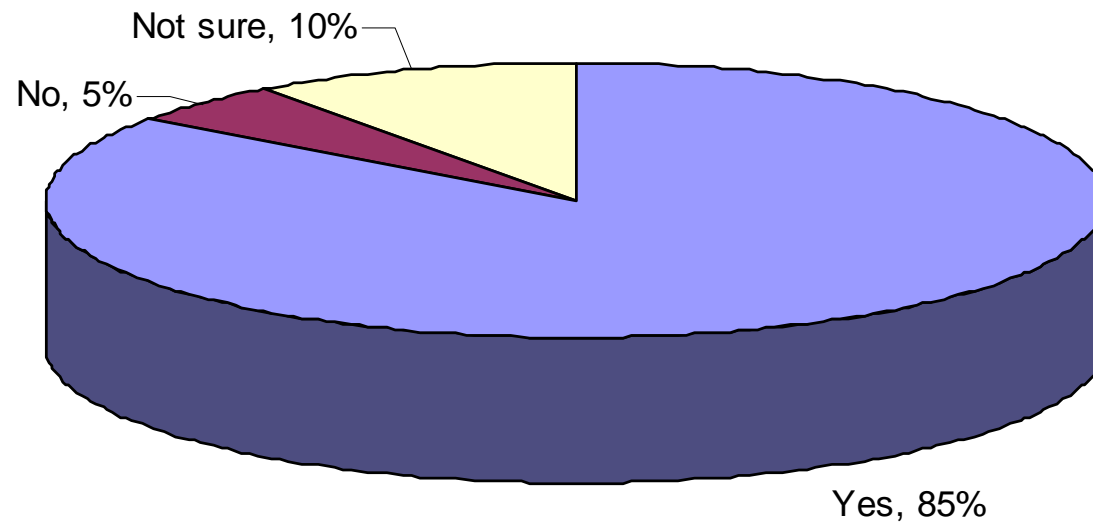
Q12: Do you believe RPS should be established by your state?



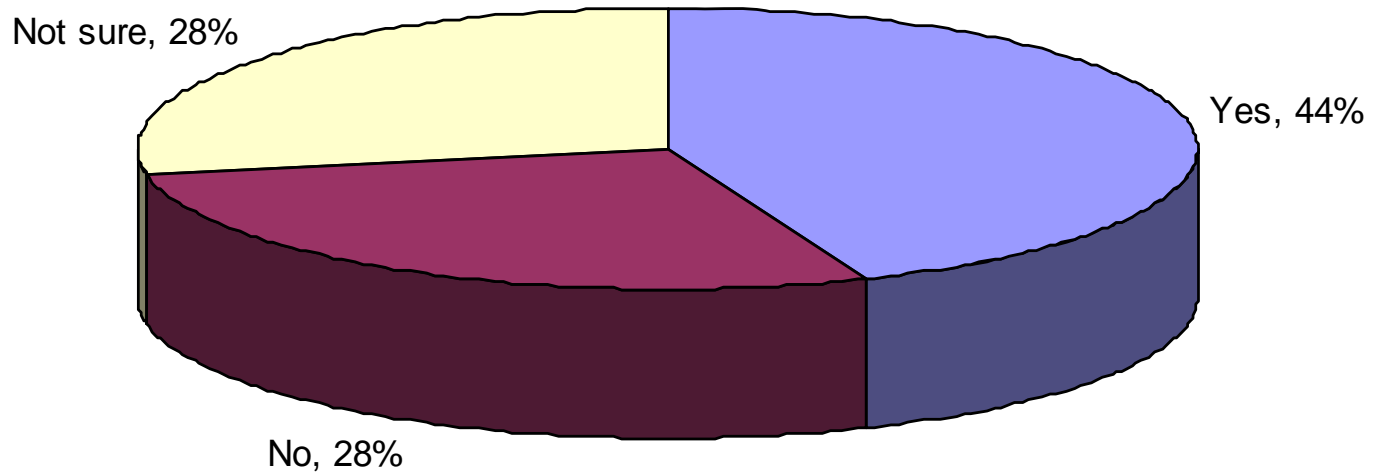
Q13: Do you believe there would be benefits from the establishment of federally mandated RPS?



Q14: Do you support state required Integrated Resource Planning (IRP) for electric utilities?



Q15: Do you believe IRP should include mandated targets for reduction of greenhouse gas emissions?



Deloitte.